

United States Postal Service Reduces Time to Process Fuel Tickets

EXPEDATA

- ✓ MOBILE
- ✓ NATURAL
- ✓ EFFICIENT

Company

CORE TT

Industry

Transportation

Application

Logistics

“By the 27th of December they had completed certification and approval of all undisputed services and put the onus back on the suppliers to provide compelling evidence that they shouldn’t be penalized by the amount proposed by USPS”

Challenge

- Complex supply chain with numerous fuel suppliers impacting large sums of money
- Delays in the process effect the downstream supply chain
- Peak load periods (holidays) compound issues with the supply chain
- Environment not conducive to a computer
- Lack of visibility to data, resulted in payment delays placing additional demands on administrative resources
- Payment certification not completed for 6 months after peak period
- Penalties were incurred due to delayed reconciliation of paperwork

Solution

- ExpeData Digital Writing Platform enabling wireless data collection at the point of execution
 - Delivered timely and accurate data
 - Dramatically reduced the cycle time to complete the payment process
- Proactive monitoring
- Direct feed from FAA, comparing flight and event data against scheduled events, provides real time feedback and exception notification

Results

- Data entry timely and with high accuracy
- Performance measurement and reconciliation completed in days versus months
- Pay certification began immediately
- Real time visibility to ground support at destination of flight data, estimated arrival profile & load information
- No penalties incurred